

Privacy Policy

Valid from September 2024

This website is provided by Central Connect Transport Limited (“Central Connect”). We are registered with Information Commissioner’s Office under registration reference ZA198503.

At Central Connect we take your privacy seriously. This notice explains how we collect, use and protect your personal information when you use our services or visit our website. We are committed to handling your data in a lawful, fair and transparent way.

We collect personal information when you contact us, request our services, apply for employment or use our website. This may include your name, address, telephone number, email address, payment details and any other information you choose to give us. If you use our transport services we may also collect details relevant to the booking such as journey information.

We use this information to provide our services, manage bookings, respond to enquiries, process payments, improve our operations and meet our legal obligations. We only use your personal information where we have a lawful basis to do so. This may include the need to perform a contract with you, to comply with the law, to protect our legitimate business interests
or, in some cases, because you have given your consent.

We keep your personal information secure and only share it when necessary. We may share information with trusted service providers who help us deliver our services, such as payment processors or IT support companies. These providers are required to protect your information and use it only for the purposes agreed with us. We do not sell your personal information to anyone. When you provide information to us through this website, it may also be shared with our subsidiary companies.

We keep your personal information only for as long as it is needed for the purposes set out in this notice or as required by law. When it is no longer needed it will be securely deleted or anonymised.

You have certain rights in relation to your personal information. You can ask us for a copy of the information we hold about you, to correct any mistakes, to delete information we no longer need, or to limit or object to how we use your information. Where we rely on your consent you can withdraw this at any time. To make a request please contact us using the details below.

If you have concerns about how we handle your personal information you can contact us and we will do our best to resolve the matter. You also have the right to complain to the Information Commissioner’s Office, which is the regulator for data protection in the United Kingdom.

If you would like more information or to exercise your rights please contact us at:

Central Connect Transport Limited
Advanced Technology Innovation Centre
Oakwood Drive
Loughborough
LE11 3QF
Email: contact@central-connect.co.uk

We may update this privacy notice from time to time to reflect changes in the law or our business practices. Any updates will be posted on our website. This privacy notice is effective from 6th August 2025.